



## Case Study

### Defects identification and rectification



D2i Management have worked on defects identification and rectification on a number of projects, from high value individual residences, Housing Association properties, through to sports centres.

**Private residence.** Client - confidential: A client had a high value property that had leaked since practical completion. D2i Management worked through a variety of poor design, sub-standard construction and contractual issues to identify a route that would allow the client to still use the property, but also resolve the water ingress issues.

**Housing Associations.** Clients – various: A number of Housing Association portfolios had significant issues with defects. These had not been resolved during construction and had worsened over the intervening period. D2i management staff worked with the Housing Associations to identify the source of the problem (design or construction related) and then develop a route to resolving the issue whilst allowing the residents to remain in their houses where possible.

**Sports facilities.** Client – confidential: An 8 year old sports centre had suffered problems with water ingress through both walls and roof since construction. Practical completion had not been achieved due to the leakage. D2i worked with the client to identify the source of the water ingress and develop proposals to resolve the defects. D2i's solutions for both roof and wall defects were implemented using retention from the main contract and completed to the client's satisfaction.